

PRODUCT WARRANTY

Warranty

Thank you for your interest in the products and services of Orvis Products & Engineering LLC.

This Limited Warranty applies to physical goods, and only for physical goods, purchased from Orvis Products & Engineering LLC (the "Physical Goods").

Coverage

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period.

During the Warranty Period, Orvis Products & Engineering LLC will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

What we will do to correct problems.

Orvis Products & Engineering LLC will either repair the Product at no charge, using new or refurbished replacement parts or at Orvis Products & Engineering LLC's discretion, fully refund purchase price.

Return Policy

Orvis Products & Engineering accepts returns of physical goods under certain conditions:

- Physical goods must be unused, in original condition and in original un-damaged packaging with all documents and/or accessories.
- Returned physical goods with accompanying packaging, documents and/or accessories must be in marketable condition.
- In lieu of re-stocking fees, customer pays for all shipping costs.

Warranty Period

The Warranty Period for Physical Goods purchased from Orvis Products & Engineering LLC is 90 days from the date of purchase.

A replacement Physical Good or part assumes the remaining warranty of the original Physical Good or 90 days from the date of replacement or repair, whichever is longer.

What does this limited warranty not cover

This Limited Warranty does not cover any problem that is caused by:

- conditions, malfunctions or damage not resulting from defects in material or workmanship.
- damage resulting from improper use or maintenance.
- damage resulting from negligence.
- damage resulting from unauthorized modification of the product.
- theft or loss of the product.
- loss of parts.

What do you have to do?

To obtain warranty service, you must first contact us to determine the problem and the most appropriate solution for you and obtain a Return Merchant Authorization (RMA) by phone or email at:

(602) 935-8143

Marketing@cigarthrottle.com

Return product in original packaging with all documents and/or accessories to:

Orvis Products & Engineering LLC.

2733 N. Power Rd. STE 102-190

Mesa, Arizona 85215-1683

Include RMA number in box